

# Yianni Leontakianakos

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## EDUCATION & CERTIFICATIONS

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### Western Governors University

*Bachelor of Science in Information Technology*

Estimated Graduation: July 2026

### Suffolk County Community College

*Associate of Arts in Liberal Arts*

Jun. 2019

## SKILLS/CERTIFICATIONS

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**Certifications:** CompTIA A+, Network+, ITILv4 Foundations

**Programming/Scripting Languages:** Python, JavaScript, HTML, CSS

**Tools & Platforms:** VMware, Virtualbox,

**Systems & Networking:** Windows, macOS, Linux, IP configuration, Windows defender firewall, VPN setup, Network troubleshooting, and Monitoring, Hardware troubleshooting, Computer assembly and repair

**Productivity:** Microsoft Office (Powerpoint, Word, Outlook, some Excel), Google Work space(Collab, Sheets, Docs, Slides, Gmail)

## TECHNICAL PROJECTS

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### Active Directory Lab

*Windows Server 2022, Active Directory, VMware*

- Designed and implemented a virtualized Active Directory environment with 50+ simulated users using Windows Server 2022 and VMware, enabling realistic enterprise scenario testing and skill enhancement.
- Created user accounts, managed Organizational Units, and configured Group Policies for access control.

### Data Recovery & Imaging

*Ubuntu Linux, HDDSuperClone, DMDE, S.M.A.R.T.*

- Used S.M.A.R.T. data to assess the state of a hard drive showing signs of failure.
- Recovered critical data and transferred it to a healthy drive using Linux and Windows based tools (HDDSuperClone & DMDE).

## WORK EXPERIENCE

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Yeros - Authentically Greek

*Manager/Driver*

May 2021 - Present

*St. James, NY*

- Demonstrated reliability, communication skills, and problem resolution under time constraints
- Resolved customer complaints diplomatically, maintaining high service quality.
- Responsible for the oversight and onboarding of new staff.

North Ritz Club

*Server/Butler*

Jun. 2013 - Dec. 2021

*Syosset, NY*

- Provided exceptional service to guests at weddings and high-profile events.